



Service Bulletin

Bulletin No.: 24-NA-103

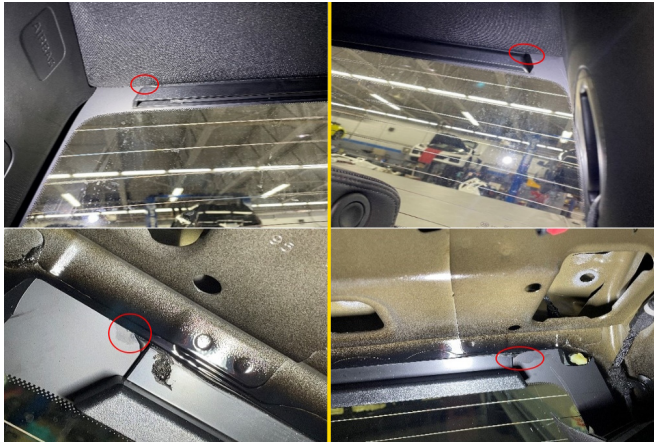
Date: June, 2024

TECHNICAL

Subject: Water Found in Rear Interior of Cab, Water Leak at Rear Sliding Window

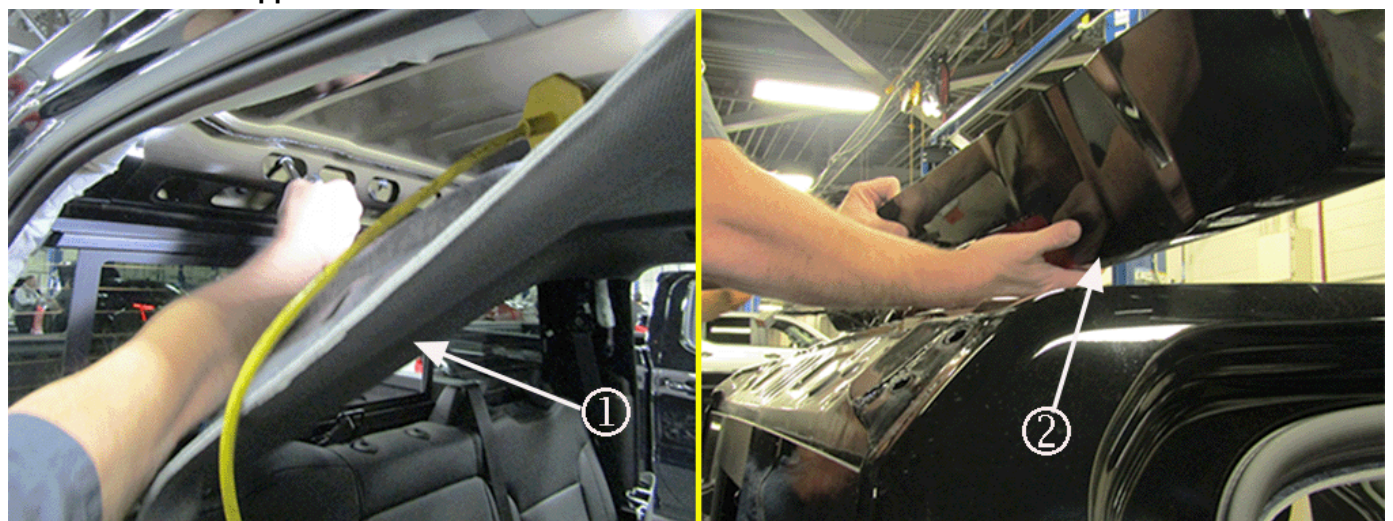
Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Silverado 1500 LTD (RPO J21, VIN Digit 5 = W/Y)	2022	2022				
	Silverado 1500 New (RPO J22, VIN Digit 5 = A/D)						
	Silverado 2500HD/ 3500HD	2022	2024				
	Silverado 1500	2023					
GMC	Sierra 1500 Limited (RPO J21, VIN Digit 5 = 8/9)	2022	2022				
	Sierra 1500 New (RPO J22, VIN Digit 5 = H/U)						
	Sierra 2500HD/ 3500HD	2022	2024				
	Sierra 1500	2023					

Involved Region or Country	North America, Europe, Middle East, Iraq, Israel, Palestine, Argentina, Brazil, Bolivia, Chile, Colombia, Ecuador, Paraguay, Peru, Uruguay, Taiwan, Thailand, Singapore, Philippines, Australia, New Zealand, Egypt, Africa, South Africa
Additional Options (RPOs)	WINDOW RR-FULL WIDTH, SLIDING, POWER (A48)
Condition	Some customers may comment on finding water in the rear interior of the cab.

<p>Cause</p>	 <p style="text-align: right;">6666033</p> <p>This condition may be caused by the pinholes in the urethane glass adhesive. Typically, at the ends of the plastic encapsulate for the rear glass.</p>
<p>Correction</p>	<p>Note: Do Not replace the rear glass for this concern. R & R the roof rear spoiler and apply seam sealer to the rear sliding window top encapsulate, following the steps in the Service Procedure below.</p>

Important: Service agents must comply with all International, Federal, State, Provincial, and/or Local laws applicable to the activities it performs under this bulletin, including but not limited to handling, deploying, preparing, classifying, packaging, marking, labeling, and shipping dangerous goods. In the event of a conflict between the procedures set forth in this bulletin and the laws that apply to your dealership, you must follow those applicable laws.

Service Procedure



Important: Discard the 8 original central roof spoiler nuts, they are NOT reusable fasteners.

1. Lower the rear portion of the headliner (1) and remove the roof rear spoiler (2). Refer to *Roof Rear Spoiler Replacement*, in SI.



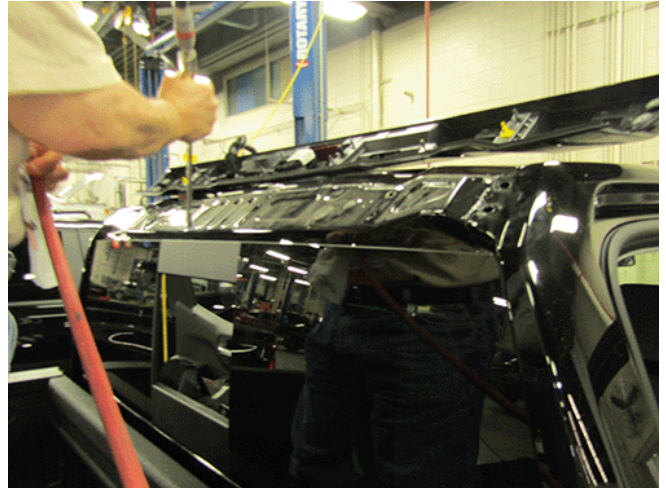
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2. Clean and inspect the full length of the cavity above the body to window urethane:



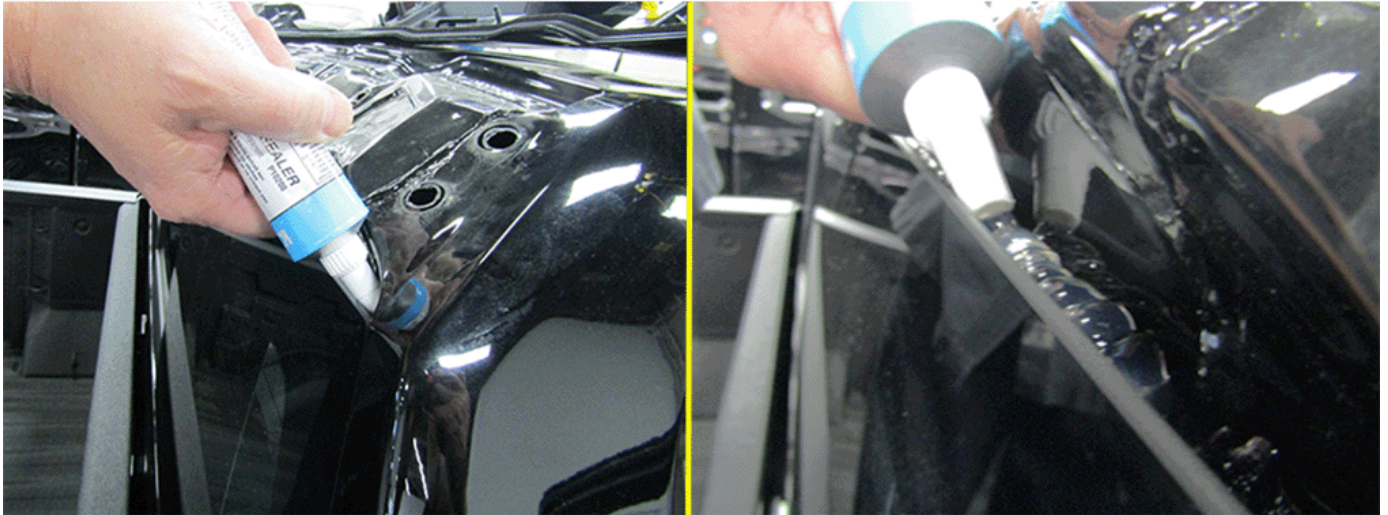
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- 2.1. First using shop cloths and glass cleaner, or suitable equivalent, clean all grime, debris, and water from the cavity.



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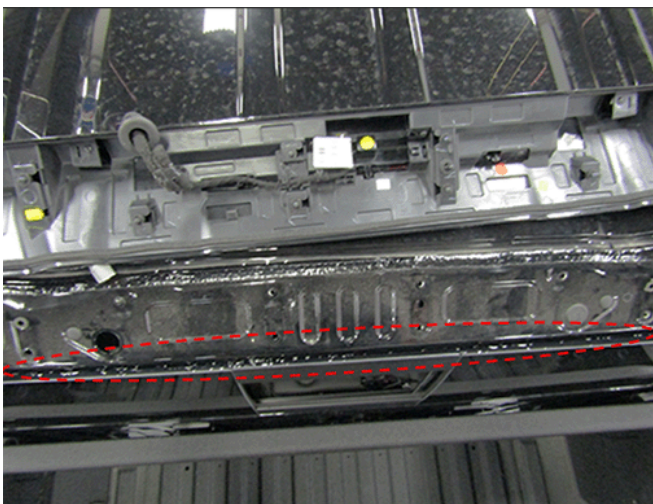
- 2.2. Then, using compressed air, blow away any excess moisture and allow the area to dry thoroughly.



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Important: Cut the applicator tip to a larger opening and use care to avoid getting the sealer on the upper/visible surfaces of the glass.

3. Apply a generous bead of M Ultrapro Autobody Clear Sealant - 08302, or Wurth Euroseal Gel Clear 18920104, or equivalent, across the complete length of the urethane/encapsulate. Allow the sealer to flow to a uniform thickness across the complete top of the window.



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Note: The graphic above is a top view of the sliding window, while standing in the bed of the truck.

Important: The 8 central roof spoiler nuts are NOT reusable fasteners. The original fasteners must be discarded and replaced.

4. Allow a short time for the sealer to develop a skim coat, then reinstall the spoiler and headliner. Refer to *Roof Rear Spoiler Replacement*, in SI.

5. Allow at least 24 hours before running the truck through any car wash.

Parts Information

*We believe these sources and their products to be reliable and recommend using either product. There may be additional manufacturers of such products/materials. General Motors does not endorse, indicate any preference for, or assume any responsibility for the products or material from this firm or for any such items that may be available from other sources.

To obtain information for your local retail location, please call 3M at 1-888-364-3577.

Contact Wurth through website www.wurthusa.com, by e-mail at www.customer.service@wurthusa.com, or by calling 1-800-987-8487.

In Canada, contact Wurth through their website at www.wurth.ca/, by e-mail at info@wurth.ca, by calling 1-800-263-5002, or your local Wurth representative.

Causal Part	Description	Part Number	Quantity or Material Allowance**
N/A	NUT W/ WASHER AND SEAL	11611049	8
	3M Ultrapro Autobody Clear Sealant	08302	\$30.00
	Wurth Euroseal Gel Clear (5 oz/ 148 ml)*	18920104 (892.0104 in Canada)	
**Material Allowance intended to cover cost of 1 full tube per repair. Submit as "Net Item Miscellaneous".			

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
2086618*	Apply Seam Sealer to Rear Sliding Window	1.9 hr
*This is a unique Labor Operation for Bulletin use only.		

Version	1
Modified	Released June 11, 2024

