



(403) 625-4466
25 Alberta Road,
Claresholm, AB
TOL 0T0

AON
BESTEMPLOYER
PLATINUM | CANADA



INVOICE ORIGINAL

Work Order

#680412

[REDACTED]

November 24, 2020

Svc. Adv [REDACTED]

Cust. Ph. (403) 625-2969

Tag#

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02/18/2021 14:59:11

<p>To [REDACTED]</p> <p>Box [REDACTED]</p> <p>Claresholm AB</p> <p>TOL 0T0</p>	<p>Year: 2019 Veh Id: 200860 Unit #: 200860</p> <p>Make: Chevrolet License #:</p> <p>Model: Equinox Premier AWD Odo. In: 23,592</p> <p>Colour: G1W Iridescent Pearl T Odo. Out: 23,982</p> <p>V.I.N.#: 2GNAXXEV1K6 [REDACTED] Next Service:</p> <p>Date In: 11/24/2020 In Service Date: 04/05/2019</p> <p>Out: 12/10/2020 Cases: 2</p> <p>Ext. War - - (mo/) - D: \$0.00</p> <p>Promised Time: 11/24/2020 12:00:00 AM Call When Ready:</p>
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Case: 1 Diagnose - Adaptive Cruise repeatedly shuts off. Customer restarted vehicle and problems continued. He tried to turn off Adaptive Cruise and the re-engage system, had DIC message "Adaptive Cruises is Temporarily Out of Service." Customer said the CEL is off now, but would like us to find the source of the problem keeps happening. Check tire pressure and retorque.

- Tech Cause: Checked for DTCs, found multiple DTCs stored in Video processing control module including B101D 3C. Checked Active cruise control disable history data. Data does not look right showing invalid odometer data including one saying event happened at ~96 000 000kms. Most events show a counter of 255. Suspect fault may be related to DTCs stored in video processing module. Recommend repair for these faults then evaluate to see if this corrects the customer concern.

Followed diagnostics for B101D 3C. Diagnostic states that this DTC represents an internal fault detected within the module. - Tech Comments: Recommend replace Video Processing Control Module.

Quantity	Description/Correction	Price	Total
		\$0.00	\$0.00
	<ul style="list-style-type: none"> • Tech Cause: Checked for DTCs, found multiple DTCs stored in Video processing control module including B101D 3C. Checked Active cruise control disable history data. Data does not look right showing invalid odometer data including one saying event happened at ~96 000 000kms. Most events show a counter of 255. Suspect fault may be related to DTCs stored in video processing module. Recommend repair for these faults then evaluate to see if this corrects the customer concern. • Followed diagnostics for B101D 3C. Diagnostic states that this DTC represents an internal fault detected within the module. • Tech Comments: Recommend replace Video Processing Control Module. • Completed by: [REDACTED] 		

Misc \$0.00 **Labour** \$0.00 **Parts** \$0.00 **Prepaid Parts Amt:** \$0.00 **Case Total:** \$0.00

Case: 2 Replace video processing control module. - Tech Cause: Replace video processing control module. - Tech Comments: Removed and replaced video processing control module. Programmed new module 6DYN52348362. Test drove and calibrated cameras.

Quantity	Description/Correction	Retail	Price	Total
1.00	84829910 - MODULE ASM-VIDEO PROCESSING - Warranty (FP)	\$796.06	\$0.00	\$0.00



If you have any service concerns, please contact [REDACTED], General Manager at 403-625-4466. Thank you.



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\$0.00 \$0.00

- Tech Cause: Replace video processing control module.
- Tech Comments: Removed and replaced video processing control module. Programmed new module 6DYN52348362. Test drove and calibrated cameras. - Warranty
- Completed by: [REDACTED] \$0.00 \$0.00

Misc	\$0.00	Labour	\$0.00	Parts	\$0.00	Prepaid Parts Amt:	\$0.00	Case Total:	\$0.00
									\$0.00

O U T	Indebtedness is hereby acknowledged for the "Total Charges" being all or the balance owing to repairs, parts & accessories described in this work order.		Currency:	Labour:	\$0.00
				Parts:	\$0.00
			Payment Ref:	Misc:	\$0.00
			Expiry Date:	Sub Total:	\$0.00
			P/O#:	G/HST:	\$0.00
			G/HST Reg # 829879071 RT0001	PST:	\$0.00
			Tax Adjustment:	\$0.00	
12/10/2020					
Date	Signature	Payment Type	Total:	\$0.00	

If you have any service concerns, please contact [REDACTED] General Manager at 403-625-4466. Thank you.