

SPECIAL COVERAGE

Bulletin No.: 11046

Date: April 07, 2011

Subject: 11046 - Special Coverage Adjustment - Heating, Ventilation, and Air Conditioning Blower Not Fully Functional on All Blower Speeds, Inoperative, or Runs Continuously with the Ignition Off

Models:

2003-2006 Chevrolet Avalanche, Suburban, Tahoe

2003-2007 Chevrolet Silverado

2003-2006 GMC Yukon, Yukon XL

2003-2007 GMC Sierra

Equipped with Manual HVAC (CJ3) or Heavy Duty Heater (C42)

Due to part availability, owner letters will be released in phases starting with older model year first. Owners for model year vehicles not included in first phase owner mailing will receive an owner advisory letter.

The letter will inform the customer that parts are not yet available and that another letter will be sent to them when parts become available. A copy of this letter will be attached to the dealer message announcing this bulletin.

In the meantime, if a customer brings their vehicle to the dealership with the condition described in this bulletin, repair the vehicle using the parts called out in this bulletin.

Condition

On some 2003-2006 model year Chevrolet Avalanche, Suburban, Tahoe; GMC Yukon, Yukon XL; and 2003-2007 model year Chevrolet Silverado and GMC Sierra vehicles equipped with a manual heating, ventilation, and air conditioning (HVAC) system (CJ3) or heavy duty heater (C42), the interface between the electrical terminals of the relay resistor module and the wiring connector that powers the module may be incapable of conducting higher current levels for sustained periods of blower motor operation. In addition, moisture and other contaminants may enter the fresh air intake plenum and contact the internal circuit of the module or corrode the terminals. Either of the above may cause the relay resistor module or wiring connector to overheat, resulting in one or more of the following symptoms:

- The HVAC blower may not function on certain or all blower speed settings
- A burning plastic smell or smoke may be present in the vehicle
- The HVAC blower may run continually with the ignition in the OFF position