



File In Section: 01 - HVAC

Bulletin No.: 04-01-39-007

Date: June, 2004

Service Bulletin



TECHNICAL

Subject: Loss Of HVAC System Mode and/or Temperature Control
(Replace HVAC Control Module)

Models: 2002 Cadillac Escalade, Escalade EXT
1999-2002 Chevrolet Silverado, Suburban, Tahoe
2002 Chevrolet Avalanche
1999-2002 GMC Denali, Sierra, Yukon, Yukon XL
2001 GMC Sierra C3
2002 GMC Sierra Denali
with Automatic HVAC System (RPO C68)

Condition

Some customers may comment that they cannot control the HVAC system modes and/or the temperature. These concerns may be intermittent.

Cause

An HVAC control module logic lock-up may be the cause of these conditions.

Correction

Important: Prior to replacing the HVAC control head, review Corporate Bulletin Number 01-01-39-007 (SI Document ID #845221).

Replace the HVAC control module. Refer to the HVAC Control Module Replacement procedure in the HVAC System — Automatic sub-section of the Service Manual.

065308

Part Information

| Part Number | Description |
|---|--------------------------------|
| 15126606 Cadillac, Celsius Temperature Display (RPO U34) | HVAC Control Assembly (Module) |
| 15126605 Cadillac, Minus (-) Celsius Temperature Display (RPO U34) | HVAC Control Assembly (Module) |
| 15126604 Chevrolet/GMC, Celsius Temperature Display (RPO U34) | HVAC Control Assembly (Module) |
| 15126603 Chevrolet/GMC, Minus (-) Celsius Temperature Display (RPO U34) | HVAC Control Assembly (Module) |

Parts are currently available from GMSPO.

Warranty Information

For vehicles repaired under warranty, use:

| Labor Operation | Description | Labor Time |
|-----------------|---|---|
| D0362 | Control Assembly HVAC (IP) – A/C – Replace | Use published labor operation time |

